

Annual 47 C.F.R. § 64.2009(e) CPNI Certification

EB Docket 06-36

2014 Annual 64.2009(e) CPNI Certification covering the prior calendar year 2013

Name of company covered by this certification: Teletec Communications, LLC

Form 499 Filer ID: 819308

Name of signatory: Frank Golden

Title of signatory: Member

I, Frank Golden, certify that I am an officer of the company named above (the "Company"), and acting as an agent of the Company, that I have personal knowledge that the Company has established operating procedures that, to the best of my knowledge, information and belief, are adequate to ensure compliance with the Commission's CPNI rules as I understand them. See 47 C.F.R. § 64.2001 *et seq.* The basis for my certification is summarized below:

The paging service provided by the Company is billed to the customer monthly on a flat-rate basis. As a result, the Company collects at most only minimal information that could be considered CPNI under the FCC's rules. Any use or disclosure of or provision of access to customer-specific information by the Company, whether CPNI or not, requires my approval.

The Company uses, discloses or provides access to CPNI only for the purpose of initiating, rendering, billing or collecting for the paging service provided by the Company. The Company does not disclose or provide access to CPNI to any third parties for any purpose, except to law enforcement personnel in compliance with a subpoena.

The Company does not employ any third parties to market paging service on its behalf. To the extent any marketing of the Company's paging service is done, it is done solely by one or more employees of the Company, and such employees are not provided access to any CPNI for this purpose unless the customer involved specifically initiates a request that requires employee access to CPNI in order to respond.

The Company's internal policy related to CPNI is set forth in the attachment hereto.

The Company has reviewed its CPNI policies and practices so as to be in compliance with the CPNI rule changes adopted by the FCC in 2007.

The Company did not take any actions against data brokers (*i.e.*, institute proceedings or file petitions at either state commissions, the court system, or at the FCC) during 2013.

The Company did not have any incidents of "pretexting" during 2013.

The Company did not receive any customer complaints during 2013 concerning the unauthorized release of CPNI.

The Company represents and warrants that the above certification is consistent with 47 C.F.R. §1.17, which requires truthful and accurate statements to the FCC. The Company also acknowledges that false statements and misrepresentations to the FCC are punishable under Title 18 of the U.S. Code and may subject it to enforcement action.



Frank Golden

Date: 2/20/14

Teletec Communications, LLC
302 Shoney Drive
P.O. Box 9436
Columbus, MS 39701
662-328-8474

Customer proprietary information
Company Policy

It shall be the Policy of this company to have a zero tolerance toward the use of customer proprietary information (CPNI) for any reason other than company business.

No information shall be kept on any computer system that is accessible from the outside world

No written documents shall be considered trash until the document is shredded.

No customer information shall be transmitted to anyone outside of this business in spoken word, written word, or by any other electronic or non-electronic means.

Any media that has contained customer information shall be destroyed before it is discarded.

Any one that suspects CPNI has been transmitted in violation of these rules are to report the violation to his/her supervisor immediately or directly to the company manager or owner.

Anyone violating these rules shall be subject to immediate termination. Violation of this policy is not acceptable in any form.

Teletec Communications, LLC